



## Safety Technology Holdings Inc. (STH) automates day-to-day HR, I.T. and Finance workflows with frevvo Live Forms.

- STH was using a mix of InfoPath forms, custom-built applications or e-mailing paper/PDF documents around for approvals.
- They decided to standardize on a single product to automate their approval workflows starting with HR and I.T. and then branching out to other departments.
- frevvo Live Forms works with their existing Microsoft infrastructure and ERP system.
- The forms and workflows are extremely dynamic, eliminate typos and errors and dramatically improve efficiency.
- Live Forms provides end users with a fantastic user experience on all devices yet is powerful enough to meet their unique business needs

**Customer Profile:** Safety Technology Holdings, Inc. (STH) is a global leader in the design and manufacturing of critical safety related test and measurement systems. STH's mission is to harness the best of today's technologies for the creation of high-quality products which play an important role in improving safety, comfort and protection of people and their environment.

*Business Situation:* STH operates a number of companies spread out in multiple locations across the world. They have a number of routine, everyday business processes such as MIS/IT Personnel Action Form (a checklist of items that must be performed for new employees or employees changing jobs or locations), Purchase Requisition (an approval

"We are truly happy with frevvo Live Forms. Our primary considerations were adoptability, simplicity and integration.

frevvo forms look good and they're very user friendly. They also integrate with our existing business systems. Our users have to enter less data, make fewer errors and don't have to chase down approvals by email.

Live Forms is the best web-based forms & workflow solution on the market today to address our needs."

**Michael Ruggirello,  
MIS/IT Systems Administrator**



workflow that is routed from Employee to Manager and optionally to a VP, CFO and CEO) and even a simple form for catering a meeting.

STH was using a mix of InfoPath forms, custom-built applications and, in many cases, simply e-mailing paper or PDF documents around for approvals. The existing process was tedious, error-prone, wasteful and slow. It did not support mobile devices and involved unnecessary and inefficient manual work.

They considered Adobe LiveCycle but quickly concluded that it was prohibitively expensive and complex to use.

*Solution Summary:* STH selected frevvo Live Forms because it provided an easy-to-use solution that fully met business requirements at an affordable cost. In addition, frevvo's world-class Customer Success team was able to support them during the project to ensure its success.

Using frevvo Live Forms, STH is replacing multiple forms/workflows with fully automated versions. The MIS/IT PAF workflow is currently in production and Purchase Requisition, Catering and others will be rolled out in the near future.

#### *Benefits:*

- Live Forms provides end users with a fantastic user experience. Users find it easy to use and are more likely to adopt these new solutions as a result.
- Integration with STH's SQL databases and ERP system automatically initializes data, populates pick lists etc. which reduces data entry and mistakes.
- It works with their existing Microsoft infrastructure including Active Directory, SQL Server, Windows Servers, and Internet Explorer.
- Escalations and reminders assure that approvals are handled in a timely manner reducing delays and improving the efficiency of the organization.

STH plans to implement several additional workflows in a variety of areas including HR, Purchasing, Shipping and other Departments.