

Hood County, Texas dramatically increases employee efficiency using mobile-enabled workflows and electronic signatures

Hood County wanted to get rid of expensive and time-consuming manual processes such as Blood Warrants with automated workflows and electronic signatures that can be used anytime, anywhere and on any device.

Using frevvo's Live Forms, they were able to quickly drag & drop to create their forms and workflows and deploy them online. Time-sensitive processes are now performed immediately without delays; errors are eliminated while simultaneously reducing costs.



Business Situation: Hood County (Texas) has a number of everyday processes that involve paper or PDF forms that are routed by fax or email for signatures. For example, in DWI (Driving While Intoxicated) cases, a Blood Warrant is required by law before administering a blood test. Today:

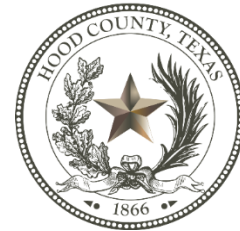
1. A paper warrant form is filled out by an officer.
2. The officer is then sworn in by a magistrate and signs the warrant form.
3. Finally, it is approved and signed by the magistrate.

By converting manual processes into mobile-enabled, automated workflows with electronic signatures, the County is dramatically improving efficiency. For example, reducing delay is critical in blood alcohol testing. With an automated workflow, legal warrants can be obtained in a timely manner while eliminating errors such as missing data in an affidavit.

Solution Summary: Hood County looked at 15+ solutions and chose frevvo. To obtain a Blood Warrant, forms are now filled out electronically by the officer. The magistrate remotely swears in the officer, reviews the warrant and signs off electronically or rejects. The officer prints out the exact PDF required by law including all signatures. The blood alcohol testing can proceed legally in a timely manner.

Benefits:

- Electronic signatures using mobile devices & signature pads allow magistrates and others to sign and approve from anywhere, anytime including in the middle of the night.
- frevvo's Drag & Drop Designer is simple and easy to use. As a result, Hood County's I.T. staff can easily customize / maintain forms & workflows as needs evolve.
- frevvo provides a high quality, user friendly and reliable end-user experience even for non-technical users thus making it easier to get widespread adoption.
- Since frevvo provides public, private and hybrid cloud options, Hood County was able to quickly get started in the public cloud while retaining the option to move to private or hybrid cloud at a later date.



"frevvo's modern online system is easy to use, has all the capabilities we need and is affordably priced. Their outstanding customer support and willingness to work with us made it the right choice for our County."

Jackie Solomon
Director, Information Technology