

AT A GLANCE

frevvo Live Forms is the easiest way to Design, Collect, Approve and Manage your information online.

By embedding Live Forms inside E Team, NC4 customers can quickly and easily customize E Team forms, which has allowed NC4 to **reduced costs, increased productivity and realize a rapid positive ROI.**

FACT SUMMARY

Customer Profile: NC4 provides Situational Awareness and Situational Readiness solutions to both business and government. The [E Team emergency management system](#) enables customers to respond and recover faster by allowing those involved in responding to an emergency to collaborate and manage their efforts across multiple organizations from a single common view and coordination point.

Business Situation: The E Team system facilitates replication and sharing of critical information between entities and utilizes web-based forms for this purpose. The system is sold as a self-hosted deployment as well as a SaaS offering. For several years, NC4 customers have requested the ability to customize these forms to meet their specific operational needs.

Solution Summary: Customers need to easily customize existing E Team forms; hence an integrated forms designer that is SaaS capable and usable by ordinary users is a key requirement.

Benefits:

- Customers can quickly tailor pre-created form templates.
- Live Forms is embedded in E Team R9 thereby providing customers with a seamless integrated user experience.
- frevvo forms work seamlessly with the existing E Team back end infrastructure thereby simplifying the integration process.



NC4 E Team – Customers can tailor E Team forms to meet their individual needs

NC4, a leading provider of emergency and event management solutions for business and government, enables customers to more effectively share information when responding to a major emergency.

Situation:

NC4 E Team helps government agencies and private companies to communicate when responding to an emergency or managing an event.

E Team has been proven in the most extreme situations including New York 9/11 recovery, numerous hurricanes as well as multiple Super Bowls and Olympic Games.

E Team uses web-based forms for collecting information and sharing it across entities. For customers that have unique data requirements over and above what is provided out-of-the-box, NC4 must tailor these forms for them, while still retaining the ability to reliably save and share the data.

Challenge:

NC4 developers must program requests for customization of forms for customers that have unique data requirements over and

“Enhancing E Team’s capabilities to include customized forms that can be easily created inside our applications provides a new level of flexibility that allows us to more acutely respond to our customers’ individual needs.”

Jim Montagnino, CEO, NC4

“Our customers have been asking for custom forms for two years. Frevvo Live Forms smoothly integrates with the existing E Team infrastructure. Using Live Forms, we can offer our customers this critical functionality in a short time.”

Eric Kant, Product Manager, NC4 E Team

LIVE FORMS SOLUTION

Design e-forms quickly and easily

- Easy-to-use, drag-and-drop interface.
- 100% browser-based.
- Easy validations, help, calculations, repeating fields.
- Sophisticated layouts for high-fidelity forms that resemble paper version.
- Worldwide language support.
- CSS standards for custom look and feel.
- Re-usable custom controls.

Collect data using your regular web browser

- Rich, modern user interface provides an enhanced user experience.
- Pre-fill sections of forms.
- Instant/automatic data validation.
- Easily add forms/workflows to your web pages.
- Skip logic, computed values, read-only sections.
- Attach files to forms/workflows.

Approve, Review and Track e-forms

- Automatically route, track and manage approvals processes.
- Digital signatures ensure data integrity.
- Task lists with built-in email notification ensure timely completion.
- Built-in audit trail for tracking submissions.
- Multi-level security to control access to forms and submissions.

Manage your data and submissions

- Easily integrate with line of business systems / databases.
- Full XML support simplifies integration with custom back-end applications.
- Built-in submissions repository can use any database.

above what is provided as part of the COTS product. This is a tedious, expensive and time-consuming process that gets more difficult to sustain over time.

NC4 needed an integrated forms creation and management tool, using which customers could easily add data collection fields and modify the appearance to suite their requirements.

- The Form Designer must be usable by ordinary business users rather than programmers.
- The business requirements can be very complex including business rules, complex validation and large forms. The integrated forms tool needed to support complex business forms.
- Live Forms delivers speed, performance and rich behavior in a web browser similar to users' existing desktop applications.
- The forms need to work with the existing E Team infrastructure to support data replication and data sharing.
- The forms product must be embeddable and appear to be an integrated part of the E Team system.
- Users expected the forms to have a familiar look and feel similar to their existing paper based forms.
- Finally, the forms must support self-hosted, SaaS and hybrid configurations.

Solution:

NC4 was able to satisfy all these requirements using frevvo Live Forms.

Live Forms is 100 percent embeddable and available via the SaaS or in-house models. NC4 can offer their customers custom forms capabilities that are smoothly integrated with their product and that work using their existing web browsers.

frevvo Live Forms' drag & drop Designer is easy to use, allowing ordinary power users at most customers to tailor E Team for their needs, making it more cost effective for customers.

The forms use sophisticated layouts and are customizable to match customers' existing, familiar look and feel. Business rules, instant validation and rich, dynamic behavior ensure accuracy of data as well as immediate acceptance by users.

frevvo also offers a number of flexible integration options including XML, JSON and ATOM feeds making it easy to integrate with the existing E Team infrastructure.

frevvo Live Forms is the easiest way to Design, Collect, Approve and Manage your information online. Using just a web browser with no programming, anyone can create rich, dynamic Ajax forms and approval workflows with built-in business capabilities. Customers in

To learn more about using frevvo Live Forms™ to convert paper-based processes into fully electronic workflows, please visit <http://www.frevvo.com> or call 203.208.3117.