

RezZilient Inc. – Live Forms speeds up customer implementation of the MScript 360 platform.

Fact Summary:

Country Region: Connecticut, United States

Industry: Healthcare Software

Customer: RezZilient

Website: <http://www.rezzilient.com>

Customer Profile: RezZilient is a Connecticut-based provider of managed hosting and on-demand software for the Healthcare and Legal markets.

Business Situation: RezZilient sells the MScript 360 platform – a suite of web-based solutions to automate the daily activities of healthcare facilities, practices and hospitals. Forms are common in this market; hence RezZilient was looking for an easy-to-use, embeddable, browser-based forms designer at an affordable price as part of the MScript 360 platform.

Solution Summary: RezZilient embedded frevvo Live Forms as part of their platform. Live Forms enables them to provide integrated, browser-based form creation and management capabilities into MScript 360.

Benefits:

- Easily and rapidly create forms as part of customizing the software to fit user needs.
- Medical professionals can collaboratively review data for correctness and make alterations as required.
- Free support staff from error prone re-key data entry from paper forms into SQL.
- Business rules are applied immediately as staff enters data thereby eliminating errors at their source.
- ***RezZilient anticipates a positive return on their investment in less than 3 months.***

RezZilient Inc, a fast-growing provider of on-demand software for the Healthcare and Legal markets integrates forms creation and management into their MScript 360 platform.

*“We chose **frevvo Live Forms** over Microsoft InfoPath for our Web 2.0 on-demand software platform. Live Forms has proved to be a much more flexible and cost effective solution compared to InfoPath.*

Mark Golino, CEO, RezZilient

Situation:

When RezZilient signs up a new customer for their on-demand service, the firm must customize their software to fit the exact requirements of that customer. In many cases, this requires them to create electronic forms that satisfy the business requirements before they can start generating revenue from the new client.

The existing procedure of hand-coding the forms, relevant business logic, validation and database connectivity was too cumbersome and expensive. RezZilient realized that it was essential for them to simplify and speed up the process of creating these forms.

RezZilient chose frevvo Live Forms over Microsoft InfoPath because it provided an easy-to-use, 100% browser-based solution at a fraction of the cost.

Challenge:

Forms are very common in the healthcare provider space and customers often

interact with the software via familiar, web-based forms.

- The form often has a large amount of data necessitating a sophisticated layout including tabbed views, collapsible sections and repeating elements.
- There are significant business rules and validation requirements so that practitioners and staff will find the forms easy to use and to ensure the accuracy of the submitted information.
- The forms need to work with within the existing Point.Click.Dictate framework. Customers may need to update records in the database, which created the need to easily populate forms with existing data from SQL and to update the database upon submission.
- Users expect the forms to have a familiar look and feel similar to their existing paper based forms.
- Users also often need to print data in the form for review purposes.
- The Forms Designer and Server must be 100% embeddable easy-to-use and seamlessly work with RezZilient's existing .NET infrastructure.
- Finally, since the number of end users is unpredictable, a per-user license model is not a viable option.

Solution:

Live Forms was easily able to address all these business requirements at a fraction of the cost an alternative such as Microsoft InfoPath.

The easy-to-use, drag and drop Designer has made it fast and easy for RezZilient to create online forms that meet the business requirements of their customers and to bring them online quickly.

“With Live Forms, we are able to provide our customers with better service at lower cost. Live Forms has streamlined our ability to meet customer requirements.”

Rick Hoefle, VP Engineering, RezZilient

frevvo's built-in database connector made it simple to initialize forms from the database and to update the database upon submission.

Live Forms uses standards such as HTTP and XML and works smoothly with RezZilient's existing infrastructure, which is .NET-based.

The forms use sophisticated layouts and have a customizable look and feel that customers find easy to use. Business rules, instant validation and rich, dynamic behavior have ensured accuracy of data as well as immediate acceptance by users.

All frevvo forms provide a printable view out of the box satisfying a key customer requirement.

Finally, Live Forms' flexible and affordable pricing model made it an easy choice for RezZilient.

For More Information:

For more information about frevvo Live Forms products and services, please visit the web site at: <http://www.frevvo.com>.

For more information about RezZilient products and services, please visit the web site at: <http://www.pointclickdictate.com> and <http://www.pointclickdocument.com>.