OSRAM Sylvania chooses frevvo approval workflows integrated with PeopleSoft for HR applications.

OSRAM Sylvania wanted to consolidate their HR processing in a single Service Center in Mexico.

Supervisors in multiple locations needed to submit a variety of HR forms including salary changes, shift modifications etc. Some of these forms required approval by HR, controllers and others.

They chose frevvo because it's an easy-to-use, affordable solution that meets complex business requirements and integrates with existing infrastructure such as PeopleSoft and their HR Portal.

Customer Profile: OSRAM Sylvania manufactures and markets a wide range of lighting products for business and industry, consumers, for the automotive industry, and for the computer, aerospace and other major industries worldwide.

Business Situation: The Company decided to implement a service center in Mexico for HR. However, HR applications are used across the entire company and require approvals from managers in multiple locations. They needed to streamline the process so supervisors could submit electronically from anywhere and route the signed forms for approval and then for further processing in the Service Center.

Solution Summary: Using frevvo Live Forms, OSRAM Sylvania was able to automate HR functions such as changing hours, shifts, job codes, departments or compensation for hourly workers which must be approved by supervisors in advance. They chose frevvo Live Forms because it provided an easy-to-use solution that fully met business requirements at an affordable cost.

Benefits:
- Supervisors can sign and approve electronically at any time from any location.
- The system is integrated with PeopleSoft to automatically initialize data, populate pick lists etc. which reduces data entry and mistakes.
- Extensive use of frevvo's built-in validation and business rules has dramatically reduced issues and the need for corrections.
- Live Forms works with their existing HR Portal via single signon so credentials and permissions can be retained in a single place.
- Electronic routing enables workflows to be completed in a timely manner.

> "We needed an affordable solution that worked with our existing PeopleSoft, our HR Portal using single sign on and other infrastructure and that was easy to use and met our business needs.
>
> After reviewing and trying a number of solutions, we decided that Live Forms has the best combination of usability, price, support and business capabilities on the market today."
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> **Roger Rudenstein,
> ERP Manager**